



# SANA ALL

## MY PINOY APP

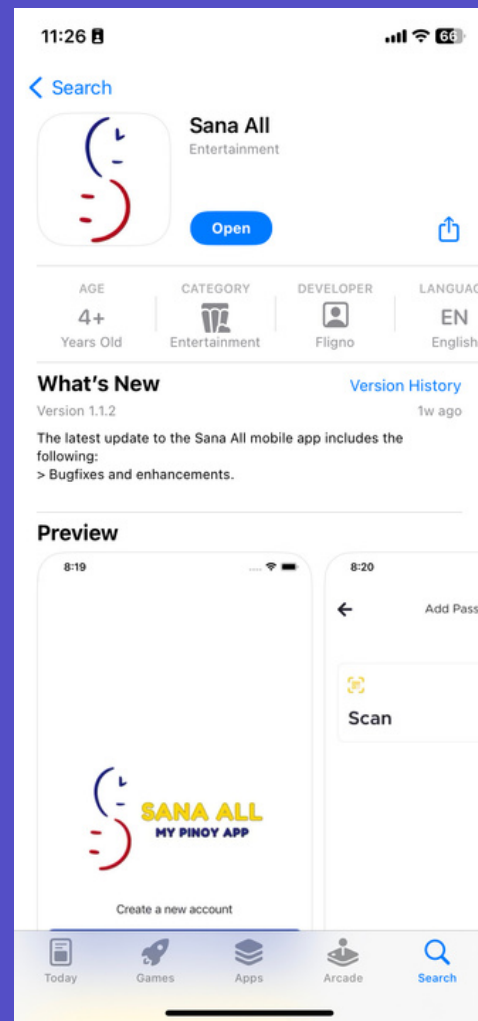
Making Things Happen...

# What is Sana All?

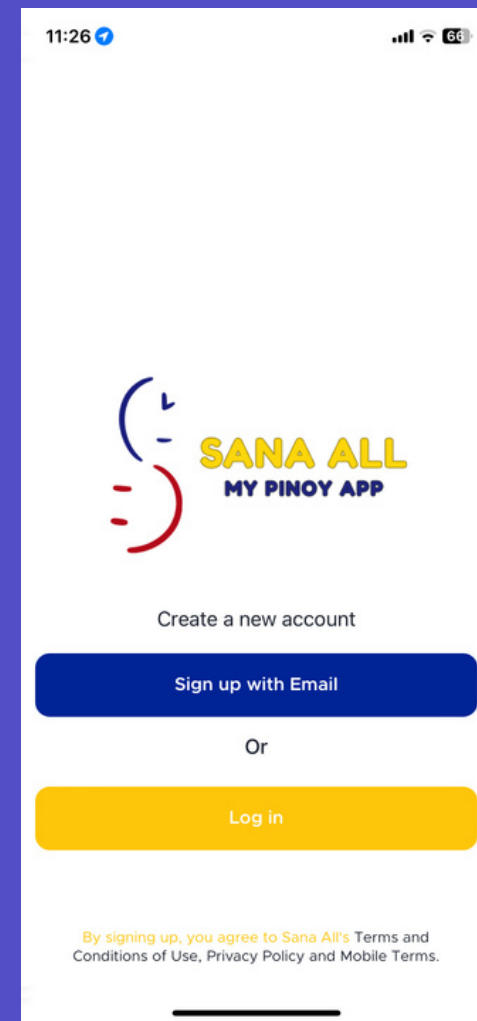
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Sana All is a one stop platform that connects Filipinos with local events, restaurants, services, businesses, and provides information on Queensland consular services for Filipinos.

# User Setup

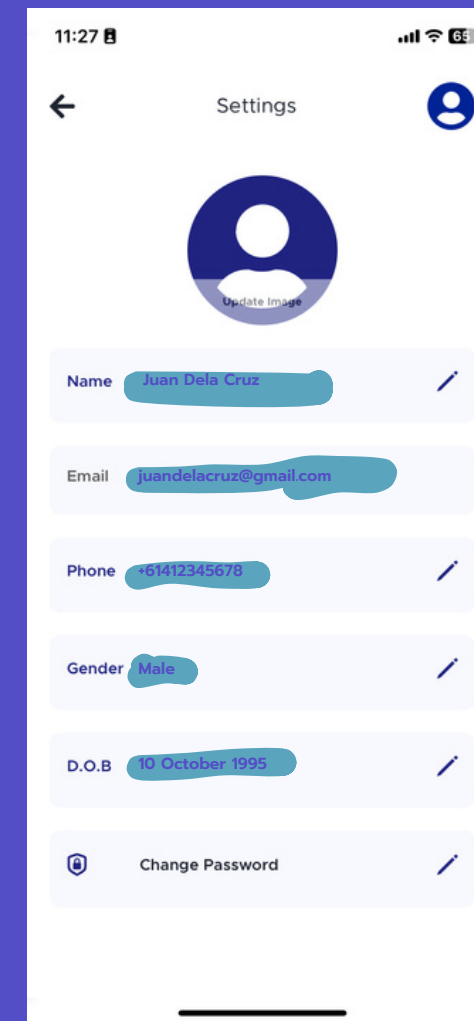


Download the App



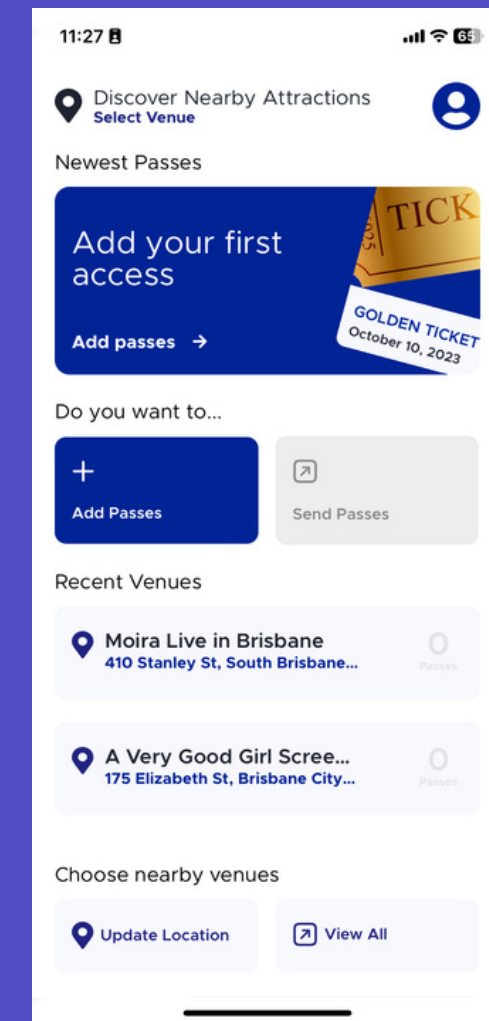
Login

Use the provided username and password



Update your user details

Go to Profile > Settings



Explore venues near you

See exciting deals and latest events



## How do I create an account on Sana All?

**You can create an account on Sana All using your email or phone number. Just open the app and tap on "Sign Up". Then, enter your email or phone number and create a password. You will receive a verification code via email or SMS. Enter the code to verify your account and complete your profile.**



## How do I find venues and events on Sana All?

**You can find venues and events on Sana All by navigating through the home page. You will see a list of events that are listed based on your location.**



## Can I transfer my ticket or reward to another person?

**Yes. You can send passes to your contacts on Sana All by clicking "Send Passes" on the home page, and then choosing the contact where you would like to send. Once contact is selected, you can choose which pass you will send, click Next, and then confirm. Please note that this transaction cannot be reversed.**

# FAQs



Can I send my tickets to another person, not on the Sana All app?

**No. All users need to be registered with the Sana All app.**



Can I print my QR code ticket and present it to the gate?

**No. Users need to approve the claiming of tickets in the Sana All app.**



How do I connect with other Filipinos on Sana All?

**You can connect with other Filipinos on Sana All by tapping on the "Profile" tab on the app. Click "Go To Contacts" then click the Add Contact button. The other user needs to accept your request.**



How can I buy tickets for the events?

**You can buy passes on Sana All through the FAST Events website ([www.fastevents.com.au](http://www.fastevents.com.au)).**

# FAQs



If I buy more than 1 ticket, can I claim those on behalf of others (e.g., parents, child) to enter the venue?

**Yes. If you buy 3 tickets, there will be 3 individual tickets in the app and you can claim it to enter an event together with your companion.**



Do I need to be connected to the Internet when claiming my ticket at the event?

**Yes. You need to access the Internet when using the app.**



What do I need to scan a QR code in my venue but the camera is not working?

**You need to allow app permissions on your phone.**

**Normally it is in the settings > Sana All app > Allow access to camera.**

# FAQs



How can I list my business or event in the Sana All app?

**You can reach out to [listings@sanaall.com.au](mailto:listings@sanaall.com.au) for enquiries. Please take note that only Australian-registered businesses can be listed in the Sana All app.**



Will there be a subscription to list my business?

**The listing of businesses is free. You just need to have at least one deal or promotion (e.g., discount vouchers, free delivery) at any point in time.**



How much is the booking fee for events?

**Free events will have no booking fee. Paid events will be charged depending on the amount of tickets and payment type (credit, debit card, AfterPay).**



I am a service provider. Can I list my business in the Sana All app?

**Yes as long as you have an active ABN and will have at least one deal or promotion at any point in time.**



# Thank you



[listings@sanaall.com.au](mailto:listings@sanaall.com.au)